



GLOBAL
FINANCING
FACILITY

SERVICE DELIVERY REDESIGN

June 16, 2023

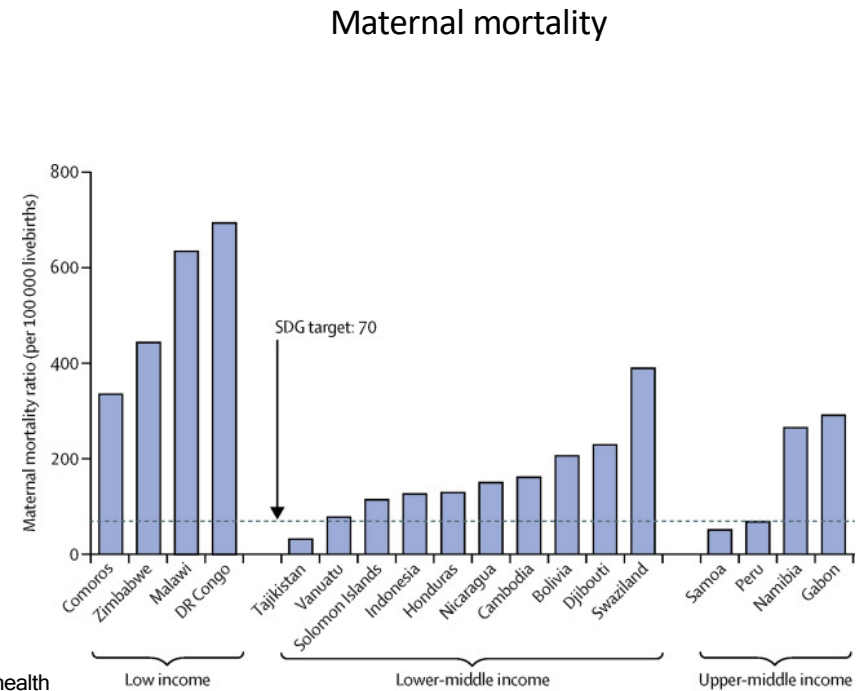
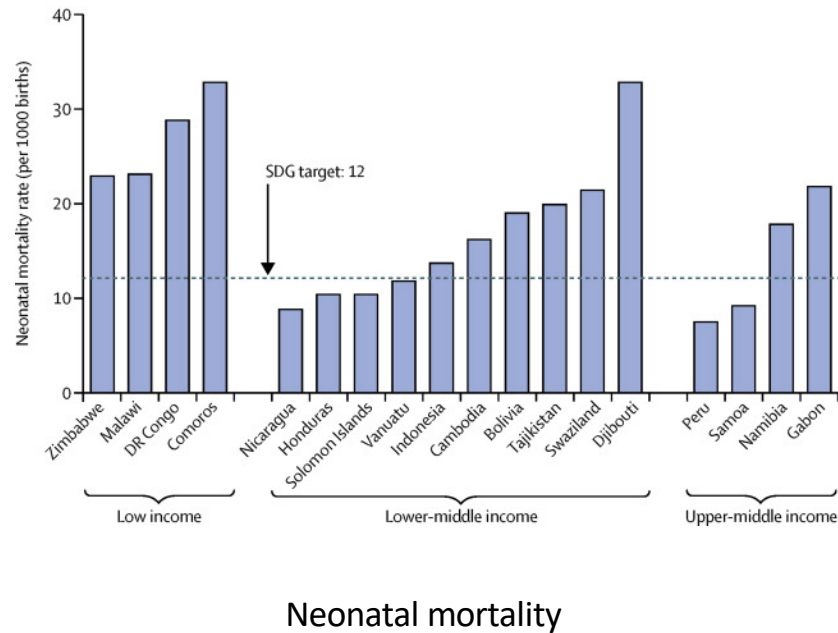


High quality health systems in the Sustainable Development Goal era: Time for a revolution (2018)

1. High quality health systems can save 8 million lives each year in low- and middle-income countries.
2. The care people receive is often inadequate: poor quality is common across conditions and countries, with the most vulnerable faring the worst.
3. Health systems should measure and report what matters most to people: competent care, user experience, health, and confidence in the system.
- 4. Improving quality will require system-wide action.**
5. New research is vital for the transformation to high quality health systems.



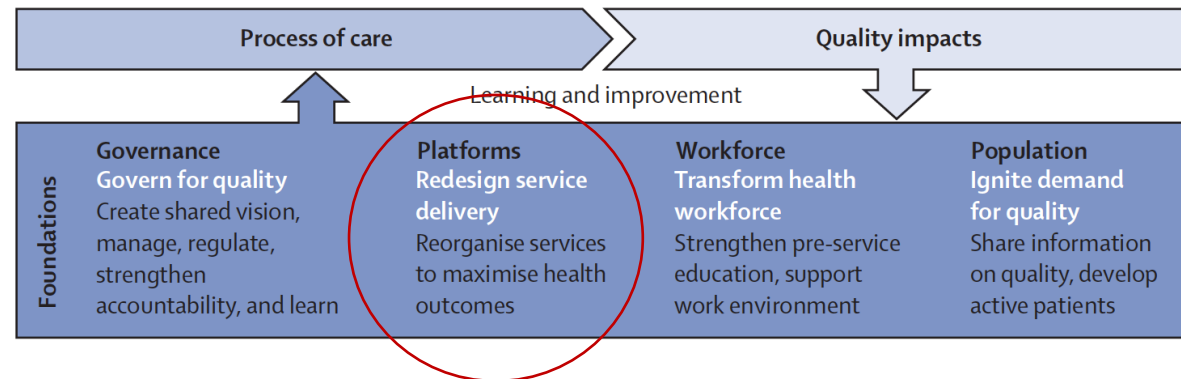
Increases in skilled birth attendance do not translate directly into improved outcomes



Kruk M, Gage AD, Arsenault C, Jordan K, Leslie HH, Roder-DeWan S. et al 2018 High quality health systems in the sustainable development goals era: Time for a revolution. *The Lancet Global Health*

Universal actions for improving quality

1. Govern for quality
2. Transform health workforce
3. Ignite demand for quality
- 4. Redesign service delivery**



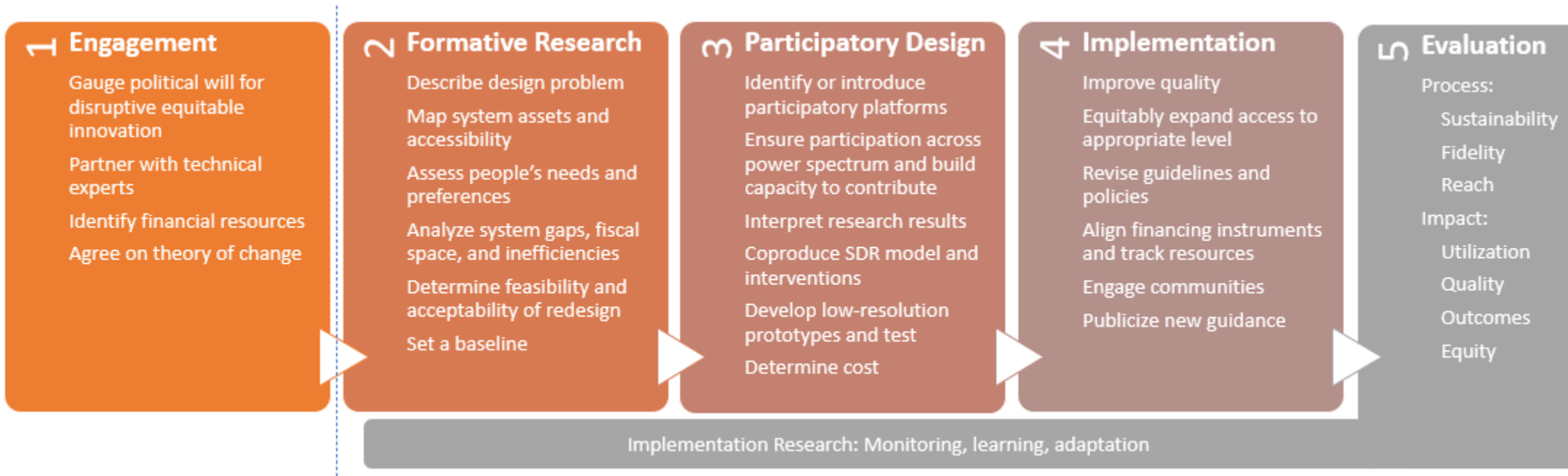
Service Delivery Redesign (SDR) is the intentional reorganization of a health system to improve quality and outcomes

Reorganization may include **where** services are delivered, **when** services are delivered, and by **whom**

For maternal and newborn health services, SDR means that all women have access to comprehensive emergency obstetric and newborn services (CEmONC) within 30 minutes of place of birth



SDR is a process, not a model of care



The GFF and World Bank can provide technical assistance to countries who would like to explore how to improve quality and health outcomes, using SDR and through other means.