



ADVANCING MOBILE PHONE SURVEYS FOR RMNCAH&N:

INSIGHTS, CHALLENGES, AND OPPORTUNITIES

JAN 2025



AGENDA OF WEBINAR SERIES

(all times US Eastern)

Time & Date	Agenda Item
9am ET, Jan 14 th , 2025	Session 1 Welcome, Objectives Experiences measuring RMNCAH&N with MPS
9am ET, Jan 21 st , 2025	Session 2 Experiences measuring RMNCAH&N with MPS (cont'd) Measuring patient's experience of care with MPS
9am ET, Jan 28 th , 2025	Session 3 Experiences, successes and challenges in field implementation of MPS Experience of Care MPS methodology – learning from other initiatives
9am ET, Feb 04 th , 2025	Session 4 MPS methodology – learning from other initiatives (cont'd)
9am ET, Feb 11 th , 2025	Session 5 Experiences with MPS from global survey programs Use of MPS to measure RMNCAH&N- results of an upcoming literature review Preparation for the hybrid convening

OUTLINE

- **Highlights from Session 2**
- **Mentimeter**
- **Part 1: Experiences, successes and challenges in field implementation of MPS**
 - Linnea Zimmerman (Johns Hopkins / Gates Institute)
- **Part 2: Experience of Care**
 - Kavitha Viswanathan & Kathryn O'Neill (WHO)
- **Part 3: MPS methodology – learning from other initiatives**
 - Dustin Gibson (Johns Hopkins)
 - Georges Renier (London School of Hygiene and Tropical Medicine)
- **Wrap up**

REFLECTIONS FOR WEBINAR SERIES

- **Q1. What are your major takeaways from today's session? Any particular areas we should explore in the convening?**

Instructions

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Or use QR code

1. Use the above website/QR code to access the questions.
2. Enter your response and click **Submit**.
3. Enter additional responses as desired and click submit to send a response.
4. Click on **Next question** when ready to move to the next question.

WRAP UP

Up Next: SESSION 4: 9am ET, Tuesday Feb 4th, 2025

MPS methodology – learning from other initiatives

Webinar Resources

<https://gffklportal.org/learning/advancing-mobile-phone-surveys-for-rmncahn/>

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